

From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: Chiropractor Referrals.....  
 Date: June 23, 2014 at 2:16 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com



I have sent this email several times. Please pay attention to the chiro referral email Sarah or I send out and also, the board.

Referrals are not up for negotiation. I spend a lot of time tracking referrals and working with doctors. If you have an issue, please let me know.



**Brandy Brewer**  
**Kisling, Nestico & Redick**  
*Director of Operations*  
 3412 W. Market St., Akron, Ohio 44333  
**Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007**  
*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



Tuesday, May 5, 2015 at 10:17:06 AM Eastern Daylight Time

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**Subject:** Please call these clients ASAP

**Date:** Wednesday, June 25, 2014 at 9:35:02 AM Eastern Daylight Time

**From:** Brandy Brewer

**To:** Prelit Attorney

They haven't shown up at ASC

ALL HAVE NOT SHOWN UP YET  
Sent from my iPhone

From: Sarah Knoch sknoch@knrlegal.com  
 Subject: Chiro Referrals  
 Date: June 26, 2014 at 4:43 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com  
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC  
 Canton: Atlantic Chiro  
 Clev: NorthCoast, Crossroads, DSC, Chagrin Warren, Wellness Defined, North Coast- Castro ( Euclid) and Xcell (Lorain)  
 Cinci: Vernon/Werkmore  
 Dayton: Valley Spine  
 Toledo: Toledo Injury  
 Warren: Ohio Pain  
 Ytown: Ytown chiro  
 Cbus: T&C- cc<sup>1</sup> Paul



## Sarah Knoch

**Kisling, Nestico & Redick**

*Executive Assistant To Attorney Rob Nestico*

3412 W. Market St., Akron, Ohio 44333

**Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007**

*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



From: Sarah Knoch sknoch@knrlegal.com  
 Subject: Chiro Referrals  
 Date: June 30, 2014 at 2:46 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com  
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC  
 Canton: Canton Injury  
 Clev: NorthCoast, Crossroads, DSC, Chagrin Warren, Wellness Defined, North Coast- Castro ( Euclid) and Xcell (Lorain)  
 Cinci: Vernon/Werkmore  
 Dayton: Valley Spine  
 Toledo: Toledo Injury  
 Warren: Ohio Pain  
 Ytown: Ytown chiro  
 Cbus: T&C- cc<sup>1</sup> Paul



## Sarah Knoch

**Kisling, Nestico & Redick**

*Executive Assistant To Attorney Rob Nestico*

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*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



From: Brandy Brewer brandy@knrlegal.com  
 Subject: RE: Intakes....  
 Date: July 8, 2014 at 3:18 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com  
 Cc: Holly Tusko htusko@knrlegal.com



Additionally, if you refer to a chiro, set up the appointment!!!!



**Brandy Brewer**  
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From: Brandy Brewer  
 Sent: Tuesday, July 08, 2014 3:18 PM  
 To: Prelit Attorney  
 Cc: Holly Tusko  
 Subject: Intakes....  
 Importance: High

Moving forward, if you do not send an intake email immediately after you do the intake, you will not get credit for the intake and you will not get the case. Holly is spending way too much time tracking down your intakes. Sending an email 2 hours later, isn't ok either.



**Brandy Brewer**  
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 Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: **Sarah Knoch** sknoch@knrlegal.com  
 Subject: Chiro Referrals  
 Date: July 23, 2014 at 4:00 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com  
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC  
 Canton: CIC  
 Clev: Allied Health & Chiro, TruHealth, Xcell  
 Cbus: T&C  
 Cinci: Vernon/Werkmore  
 Dayton: Valley Spine  
 Toledo: Procure  
 Youngstown: Ytown Chiro  
 Warren: Ohio Pain & Rehab



## Sarah Knoch

**Kisling, Nestico & Redick**

*Executive Assistant To Attorney Rob Nestico*

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 Columbus, Dayton, Toledo & Youngstown*



**From:** Brandy Lamtman <brandy@knrlegal.com>  
**Sent:** Wednesday, July 24, 2013 10:08 AM  
**To:** Prelit Attorney  
**Cc:** Sarah Rucker  
**Subject:** RE: Chiro Referrals

We need to get one case to Rolling Acres and Summit Injury. Please email me once you've sent a case to them so I can update the rest of the attorneys. Please make sure you do not send a delivery referral to them though...these only go to ASC.

Thank you



*Brandy Lamtman*

Executive Assistant to Attorney Nestico  
 Kisling, Nestico, & Redick, LLC  
 3412 W. Market Street  
 Akron, Ohio 44333  
 Phone: 330-869-9007  
 Fax: 330-869-9008

[brandy@knrlegal.com](mailto:brandy@knrlegal.com)



**From:** Brandy Lamtman  
**Sent:** Wednesday, July 24, 2013 9:29 AM  
**To:** Prelit Attorney  
**Cc:** Sarah Rucker  
**Subject:** Chiro Referrals  
**Importance:** High

Akron	ASC
Canton	WTC
Cleveland	DSC and NorthCoast Rehab
Toledo	Glass City
Cincinnati	Vernon Place & Werkmore
Columbus	Town & Country
Dayton	Pike Chiropractic
Youngstown	Mahoning Chiropractic



*Brandy Lamtman*

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 Kisling, Nestico, & Redick, LLC  
 3412 W. Market Street  
 Akron, Ohio 44333  
 Phone: 330-869-9007  
 Fax: 330-869-9008

BL

From: Brandy Lamtman brandy@knrlegal.com  
Subject: Chiro Referrals  
Date: July 24, 2013 at 9:28 AM  
To: Prelit Attorney PrelitAttorney@knrlegal.com  
Cc: Sarah Rucker srucker@knrlegal.com

Akron ASC  
Canton WTC  
Cleveland DSC and NorthCoast Rehab  
Toledo Glass City  
Cincinnati Vernon Place & Werkmore  
Columbus Town & Country  
Dayton Pike Chiropractic  
Youngstown Mahoning Chiropractic



**Brandy Lamtman**  
Executive Assistant to Attorney Nestico  
Kisling, Nestico, & Redick, LLC  
3412 W. Market Street  
Akron, Ohio 44333  
Phone: 330-869-9007  
Fax: 330-869-9008  
[brandy@knrlegal.com](mailto:brandy@knrlegal.com)



Monday, May 4, 2015 at 9:03:40 PM Eastern Daylight Time

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**Subject:** Next Akron Case....

**Date:** Friday, July 25, 2014 at 1:29:24 PM Eastern Daylight Time

**From:** Brandy Brewer

**To:** Prelit Attorney

Send to United Accident Injury. Please make sure there is no affiliation with Akron Square and make sure you prep them for marketing calls and not to talk to anyone.

Thanks

Sent from my iPhone

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**From:** Brandy Brewer <brandy@knrlegal.com>  
**Sent:** Monday, August 4, 2014 2:15 PM  
**To:** Prelit Attorney  
**Subject:** Referrals....

**Importance:** High

I am not really sure what's going on, but I've seen at least 5 cases where we are going to refer the client to a chiro later. Please do not do this. The referral needs done when you're on the phone with the intake!



Brandy Brewer

**Kisling, Nestico & Redick**

*Director of Operations*

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---

**From:** Brandy Brewer <brandy@knrlegal.com>  
**Sent:** Wednesday, August 13, 2014 2:34 PM  
**To:** Staff  
**Subject:** Whoever has these cases...

They need a loan. Chiro just sent me this...

[REDACTED] and [REDACTED] want to stop because they are broke.

I told them to continue care and that you guys may be able to get them something from the settlement funding companies.

Please let me know if that is possible

Sent from my iPhone

**From:** Brandy Brewer brandy@knrlegal.com  
**Subject:** Chiro Referrals  
**Date:** August 14, 2014 at 4:32 PM  
**To:** Prelit Attorney PrelitAttorney@knrlegal.com  
**Cc:** Sarah Knoch sknoch@knrlegal.com

BB

Please send to Procure in Toledo. Ericka will be around to switch your boards. Also, we need to send a case over to United Accident Injury in Akron.

Please just make sure there is NO affiliation with ASC. Not a former client or a friend of a former client, etc. Also, when you make the referral please warn the client about tele-markers and not to talk to them, etc.

Sent from my iPhone

WILLIAMS000166

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Tuesday, May 5, 2015 at 9:57:10 AM Eastern Daylight Time

**Subject:** Re: anyone has SSC's Drew Schwartz cell? I need to text him about a signup tomorrow morning in his office

**Date:** Friday, August 15, 2014 at 7:23:57 PM Eastern Daylight Time

**From:** Brandy Brewer

**To:** Joshua Angelotta

**CC:** Prelit Attorney

I sent him a text

Sent from my iPhone

On Aug 15, 2014, at 7:14 PM, "Joshua Angelotta" <jangelotta@knrlegal.com> wrote:

***Joshua R. Angelotta***

**Kisling, Nestico & Redick**

*Attorney At Law*

3412 W. Market St., Akron, Ohio 44333

**Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007**

*Locations: Akron, [<image001.jpg><image002.jpg>](#) [<image003.jpg>](#) [<image004.jpg>](#)*

*Canton, Cleveland,*

*Cincinnati,*

*Columbus, Dayton,*

*Toledo &*

*Youngstown*

From: Holly Tusko htusko@knrlegal.com  
 Subject: FW: Investigators  
 Date: August 20, 2014 at 2:25 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com



PLEASE SEE BELOW regarding Paul Hillenbrand. Akron pre-lit wasn't copied on this original email.

Thanks.



*Holly Tusko*

Kisling, Nestico & Redick  
 Intake Manager

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 Columbus, Dayton, Toledo & Youngstown




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**From:** Paul W. Steele  
**Sent:** Tuesday, August 19, 2014 11:11 AM  
**To:** Amanda Lantz; Kelly Phillips; Walter Messenger; Anthony Hall; Brandy Brewer; Holly Tusko  
**Subject:** Investigators

Paul Hillenbrand is out of town until 8/28

So for none T&C signups try Fisher if he does not answer call my dad



Paul W. Steele III  
 Kisling, Nestico & Redick  
 Attorney

2550 Corporate Exchange Drive, Suite 101  
 Columbus, Ohio 43231

Main: 614-HURT NOW | Fax: 614-581-4531  
 Outside of Ohio: 800-978-9007

Locations: Akron, Canton, Cleveland, Cincinnati,  
 Columbus, Dayton, Toledo & Youngstown



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**From:** Brandy Brewer <brandy@knrlegal.com>  
**Sent:** Thursday, September 4, 2014 4:14 PM  
**To:** Prelit Attorney; Prelit Support  
**Cc:** Rob Nestico; Jenna Wiley  
**Subject:** Insurance Issues on ASC Cases

**Importance:** High

When there is an insurance issue or even a possibility of an insurance issues on ASC Cases, please send an email to [akron2@csgonline.net](mailto:akron2@csgonline.net) and [katie@managementservices4u.com](mailto:katie@managementservices4u.com) with the information. This MUST be done.

Thank you.



Brandy Brewer

**Kisling, Nestico & Redick**

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From: Brandy Brewer brandy@knrlegal.com  
Subject: New Chiropractors....  
Date: September 8, 2014 at 1:59 PM  
To: Staff Staff@knrlegal.com



I've sent emails out, but people are still using the wrong clinic names.

- West Gate is now West Broad Spine & Rehab
- Vernon Place is now Cincinnati Spine & Rehab
- Werkmore is now Cincinnati Spine & Rehab (make sure you ask street name b/c there are 2 providers in Needles)
- Shaker Square is now Shaker Boulevard Rehab Group
- Columbus Injury is now Whitehall Injury Center
- Toledo Spine is now Timber Spine & Rehab

**PRINT THIS OUT!!!! REFERRALS ARE ALL MESSED UP B/C ATTORNEYS ARE USING THE OLD NAMES!!!!**



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From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: Chiro Referrals  
 Date: September 10, 2014 at 2:28 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com  
 Cc: Sarah Knoch sknoch@knrlegal.com



Akron            ASC  
 Canton        CIC  
 Cle            SSC and DSC and Xcell  
 Cbus          T & C  
 Cinci         Cincinnati Spine & Rehab  
 Dayton        Valley Spine  
 Toledo        Toledo Injury Center  
 Ytown        Youngstown Chiro  
 Warren        Ohio Pain & Rehab

Ericka will be around to change your boards.



**Brandy Brewer**  
**Kisling, Nestico & Redick**  
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From: **Sarah Knoch** sknoch@knrlegal.com  
 Subject: Chiro Referrals  
 Date: September 22, 2014 at 3:52 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com  
 Cc: Brandy Brewer brandy@knrlegal.com



Akron: ASC  
 Canton: CIC  
 Cleveland: NorthCoast Rehab- Frantzis, Allied Health & Chiro, Xcell  
 Columbus: T&C  
 Cincinnati: Cincinnati Spine & Rehab  
 Dayton: Valley Spine  
 Toledo: Toledo Injury Center  
 Youngstown: Youngstown Chiro  
 Warren: Ohio Pain & Rehab



**Sarah Knoch**  
 Kisling, Nestico & Redick  
 Executive Assistant to Rob Nestico  
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*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



From: Holly Tusko htusko@knrlegal.com  
 Subject: Cincy Investigators  
 Date: September 24, 2014 at 3:06 PM  
 To: Attorneys Attorneys@knrlegal.com  
 Cc: Brandy Brewer brandy@knrlegal.com



Please use the following rotation when scheduling a Cincy sign up with our investigators. Remember that Gary Krebs has a 2<sup>nd</sup> job and I put his available hours on his calendar.

James Smith is no longer doing sign ups for us.

I am working on a revised KNR investigator sheet and will email it out once complete.

1.) Dennis Rees  
 513-600-3175 Cell  
[drees@knrlegal.com](mailto:drees@knrlegal.com)

2.) Gary Krebs  
 513-635-3243  
[gkrebs@knrlegal.com](mailto:gkrebs@knrlegal.com)

If you have any problems with scheduling please let me know.

Thanks.



*Holly Tusko*  
 Kisling, Nestico & Redick  
 Intake Manager  
 3412 W. Market St., Akron, Ohio 44333  
 Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



**From:** Brandy Brewer <brandy@knrlegal.com>  
**Sent:** Thursday, September 25, 2014 3:42 PM  
**To:** Rob Horton; Jenna Wiley; Erika Lovejoy  
**Subject:** RE: '

133 cases from him just this year. I am not going to tell him anything. We need to do our job and get off the case and not let it sit any longer.



*Brandy Brewer*

**Kisling, Nestico & Redick**

*Director of Operations*

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*Locations: Akron, Canton, Cleveland,  
Cincinnati, Columbus, Dayton, Toledo &  
Youngstown*



**From:** Rob Horton  
**Sent:** Thursday, September 25, 2014 3:40 PM  
**To:** Brandy Brewer; Jenna Wiley; Erika Lovejoy  
**Subject:** RE:

Tell him he should                      That would be great.

Regards,



*Robert P. Horton, Esq.*

**Kisling, Nestico & Redick**

*Attorney at Law*

3412 W. Market St., Akron, Ohio 44333

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*Locations: Akron, Canton, Cleveland,  
Cincinnati, Columbus, Dayton, Toledo &  
Youngstown*



**From:** Brandy Brewer  
**Sent:** Thursday, September 25, 2014 3:38 PM  
**To:** Rob Horton; Jenna Wiley; Erika Lovejoy  
**Subject:** RE:



*Brandy Brewer*

**Kisling, Nestico & Redick**

*Director of Operations*

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*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



**From:** Rob Horton

**Sent:** Thursday, September 25, 2014 3:36 PM

**To:** Jenna Wiley; Brandy Brewer; Erika Lovejoy

**Subject:** RE:

Ding ding ding.

Regards,



*Robert P. Horton, Esq.*

**Kisling, Nestico & Redick**

*Attorney at Law*

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



**From:** Jenna Wiley

**Sent:** Thursday, September 25, 2014 3:34 PM

**To:** Brandy Brewer; Rob Horton; Erika Lovejoy

**Subject:** RE:

If I remember correctly,

Horton, please chime in if I am misremembering



Jenna Wiley  
**Kisling, Nestico & Redick**  
*Paralegal Manager*  
 3412 W. Market St., Akron, Ohio 44333  
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*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



**From:** Brandy Brewer  
**Sent:** Thursday, September 25, 2014 3:32 PM  
**To:** Rob Horton; Erika Lovejoy  
**Cc:** Jenna Wiley  
**Subject:**  
**importance:** High

Last note on this case is 6/25!!!!!!! Waiting on prior records and recorded statement?



Brandy Brewer  
**Kisling, Nestico & Redick**  
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*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: ASC has no power phones aren't working, if you need Dr. Floros call his cell  
 Date: October 8, 2014 at 12:35 PM  
 To: Staff Staff@knrlegal.com



**Brandy Brewer**

Kisling, Nestico & Redick

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*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



From: Brandy Brewer brandy@knrlegal.com  
 Subject: RE: ASC has no power phones aren't working, if you need Dr. Floros call his cell  
 Date: October 8, 2014 at 1:53 PM  
 To: Staff Staff@knrlegal.com



Phones are working again



**Brandy Brewer**

Kisling, Nestico & Redick  
 Director of Operations  
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*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



From: Brandy Brewer  
 Sent: Wednesday, October 08, 2014 12:36 PM  
 To: Staff  
 Subject: ASC has no power phones aren't working, if you need Dr. Floros call his cell



**Brandy Brewer**

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Please write up for WD then. Thank you. And soon, there's no sense in wasting any additional time on this. Cawley has a \$3k bill on this case.



*Brandy Brewer*

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*Director of Operations*

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**From:** Rob Horton  
**Sent:** Thursday, September 25, 2014 3:37 PM  
**To:** Brandy Brewer; Jenna Wiley; Erika Lovejoy  
**Subject:** RE: !

Withdraw.

Regards,



*Robert P. Horton, Esq.*

**Kisling, Nestico & Redick**

*Attorney at Law*

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**From:** Brandy Brewer  
**Sent:** Thursday, September 25, 2014 3:37 PM  
**To:** Rob Horton; Jenna Wiley; Erika Lovejoy  
**Subject:** RE:

Ok, this isn't an excuse for the file to sit for 3 MONTHS. What is the plan?



From: Sarah Knoch sknoch@knrlegal.com  
Subject: Chiro Referrals  
Date: October 20, 2014 at 2:00 PM  
To: Prelit Attorney PrelitAttorney@knrlegal.com  
Cc: Brandy Brewer brandy@knrlegal.com

Akron: ASC  
Canton: CIC  
Cleveland: Shaker, Detroit, Xcell, Parma Chiro, Euclid Physical Med  
Cincinnati: Cincinnati Spine & Rehab  
Columbus: T&C  
Dayton: Valley Spine  
Youngstown: Ytown Chiro  
Warren: Ohio Pain & Rehab  
Toledo: Timber Spine



**Sarah Knoch**  
Kisling, Nestico & Redick  
Executive Assistant to Rob Nestico  
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*Locations: Akron, Canton, Cleveland,  
Cincinnati, Columbus, Dayton, Toledo &  
Youngstown*



Monday, May 4, 2015 at 9:59:44 PM Eastern Daylight Time

**Subject:** Akron Referrals....

**Date:** Thursday, November 20, 2014 at 11:15:12 AM Eastern Standard Time

**From:** Brandy Brewer

**To:** Prelit Attorney

**Priority:** High

Sarah sent an email and also changed your boards....currently Akron cases are going to UNITED ACCIDENT INJURY CENTER!!!!



**Brandy Brewer**

Kisling, Nestico & Redick

Director of Operations

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*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



Monday, May 4, 2015 at 9:02:51 PM Eastern Daylight Time

**Subject:** MD in CLE

**Date:** Thursday, November 20, 2014 at 11:57:31 AM Eastern Standard Time

**From:** Brandy Brewer

**To:** Staff

**Priority:** High

Several months ago I met with Dr. Hochman. He is an MD and does PT in his office. He is located in Bedford. If you have someone that doesn't want chiropractic treatment, please send there. Keep in mind Ghoubrial is now working with Shaker Square though so that is always the first option.

Jenna will add to Needles.



**Brandy Brewer**

Kisling, Nestico & Redick

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*Locations: Akron, Canton, Cleveland,  
Cincinnati, Columbus, Dayton, Toledo &  
Youngstown*



---

**From:** John Reagan <reagan@knrlegal.com>  
**Sent:** Saturday, November 29, 2014 12:36 PM  
**To:** Holly Tusko; Brandy Brewer; Rob Nestico  
**Cc:** Rob Horton  
**Subject:** INTAKE [REDACTED] - Monto signing up

JJR Notes 11-29-14:

11:50am - spoke to caller, claims she was making left on green turn arrow when oncoming vehicle was making right turn and struck her car. EMS to St. Charles, soft tissue, contusions. no f/u yet. still sore and "crooked". no citations. will pull PR and call back.

PR not available. Called [REDACTED] back at 12:20. she states she had green arrow. heavy impact, car towed. Horton is handling her [REDACTED] claims [REDACTED]. will have Gary monto sign up and horton can investigate liability and coverage further. called [REDACTED], she will sign this afternoon. Exp Horton will handle her case and get her set up with initial eval at chiro first thing monday. she is staying at her boyfriends. his name is [REDACTED].  
[REDACTED] Called Gary Monto and texted him info.

From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: Referrals  
 Date: December 1, 2014 at 1:07 PM  
 To: Staff Staff@knrlegal.com



NOBODY should change the referred by's in Needles. If there is a mistake or a problem, please email Holly and she will change it.



**Brandy Brewer**

**Kisling, Nestico & Redick**

*Director of Operations*

3412 W. Market St., Akron, Ohio 44333

Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



**From:** Brandy Brewer brandy@knrlegal.com  
**Subject:** Akron Referrals  
**Date:** December 16, 2014 at 3:15 PM  
**To:** Prelit Attorney PrelitAttorney@knrlegal.com

BB

We need to get cases over to United. Please make sure companion to cases aren't at ASC, they haven't treated at ASC in the past, they don't already have an appointment at ACS, etc. No affiliation whatsoever at ASC! And explain to them not to talk to ANY telemarketers.

Sent from my iPhone

WILLIAMS000158

Monday, June 15, 2015 at 8:21:26 PM Eastern Daylight Time

Subject: Assistants

Date: Monday, December 29, 2014 at 5:13:06 PM Eastern Standard Time

From: Holly Tusko

To: Intake

CC: Prelit Group, Litigation Support, Jenna Wiley, Brandy Brewer

Priority: High

Please see attached for a revised list of assistant and paralegal teams.

Also, please note that each intake assistant has a police report spreadsheet that is kept on the server. They pull the new cases every morning and add these new cases to the spreadsheet and follow up on the police reports accordingly. You can access these updates on the server (and also in the notes in Needles).

Go to the "S Drive" / Police Report-Daily Follow up

See me with questions.

Thanks.



*Holly Tusko*

Kisling, Nestico & Redick

Intake Manager

3412 W. Market St., Akron, Ohio 44333

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Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown



From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: ASC Closes at 3 today!  
 Date: December 31, 2014 at 9:45 AM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com, Holly Tusko htusko@knrlegal.com



**Brandy Brewer**

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*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



**From:** Sarah Knoch <sknoch@knrlegal.com>  
**Sent:** Monday, December 30, 2013 3:26 PM  
**To:** Prelit Attorney  
**Cc:** Brandy Brewer  
**Subject:** Chiro Referrals

**Importance:** High

Akron	Akron Square
Canton	Atlantic
Cleveland	NorthCoast (Frantzis), Ohio Therapy, Lakewood Pain Management, Parma Chiropractic
Cinci	Deaconess Pain Management
Dayton	Valley Spine
Toledo	Toledo Injury Center
Youngstown	Youngstown Chiropractic



Brandy Brewer  
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*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



**From:** Brandy Brewer <brandy@knrlegal.com>  
**Sent:** Tuesday, December 23, 2014 3:36 PM  
**To:** [REDACTED]  
**Subject:** [REDACTED]

**Importance:** High

Please call her. She has only been in one time to ASC. Needs to go back for tx.



*Brandy Brewer*

**Kisling, Nestico & Redick**

*Director of Operations*

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Wednesday, May 13, 2015 at 11:11:25 PM Eastern Daylight Time

Subject: Who is NOT using ARGO?

Date: Wednesday, January 7, 2015 at 1:58:51 PM Eastern Standard Time

From: Holly Tusko

To: Prelit Attorney

CC: Brandy Brewer, Rob Nestico

Priority: High

Every auto accident intake name needs to be run thru Argo.

You can pull your police reports on your own with one simple click (this alleviates having to wait on intake to email it to you). We also have reporting features that we are TRYING to implement but these features will not work without EVERYONE using this program.



*Holly Tusko*

Kisling, Nestico & Redick

Intake Manager

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Locations: Akron, Canton, Cleveland,  
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Youngstown



From: Brandy Brewer brandy@knrlegal.com

Subject: Missing Clients

Date: January 21, 2015 at 12:35 PM

To: Litigation Attorney LitigationAttorney@knrlegal.com, PreLit Attorney PreLitAttorney@knrlegal.com, PreLit Support PreLitSupport@knrlegal.com, Litigation Support LitigationSupport@knrlegal.com



1. Send a call letter
2. Call the doctor and see if they have a different number, have an upcoming appointment or have an emergency contact listed
3. Westlaw
4. Social media searches
5. Check local docket and jail/prison sites
6. Send one of our investigators to the client's house
7. If viable, call Flo

We have way too many cases that are settled and I am being told we cannot find the client. Flo has a very high success rate. Please do not leave messages and send letters month after month.



**Brandy Brewer**

Kisling, Nestico & Redick

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From: Brandy Brewer brandy@knrlegal.com  
 Subject: ASC Open on Saturdays....  
 Date: January 23, 2015 at 10:09 AM  
 To: Staff Staff@knrlegal.com



Starting February 7<sup>th</sup> 9a-10a.



**Brandy Brewer**

Kisling, Nestico & Redick

*Director of Operations*

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Monday, May 4, 2015 at 9:15:20 PM Eastern Daylight Time

**Subject:** Lending Companies

**Date:** Wednesday, January 28, 2015 at 1:14:13 PM Eastern Standard Time

**From:** Brandy Brewer

**To:** Prelit Support, Litigation Support, Prelit Attorney, Litigation Attorney

**Priority:** High

Effective immediately we will no longer be using Oasis unless the loan is denied by Preferred Capital. If you use Oasis after you receive this email, you will be responsible for the loan yourself.

Furthermore, this communication is not to be shared with Brian Moonin, or any employee of Oasis or anyone that doesn't work for KNR.



**Brandy Brewer**

Kisling, Nestico & Redick

Director of Operations

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Youngstown*



Wednesday, April 22, 2015 at 4:49:39 PM Eastern Daylight Time

**Subject:** RE: Lending Companies

**Date:** Wednesday, January 28, 2015 at 1:20:48 PM Eastern Standard Time

**From:** Brandy Brewer

**To:** Prelit Support, Litigation Support, Prelit Attorney, Litigation Attorney

If the client finds them on their own, that is fine, but document it.

If they already have a loan with them, that is fine if they want another.

If Preferred denies the loan, you can offer Oasis.

I think that covers all questions, but the files should all be documented.



**Brandy Brewer**

**Kisling, Nestico & Redick**

*Director of Operations*

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Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



**From:** Brandy Brewer

**Sent:** Wednesday, January 28, 2015 1:14 PM

**To:** Prelit Support; Litigation Support; Prelit Attorney; Litigation Attorney

**Subject:** Lending Companies

**Importance:** High

Effective immediately we will no longer be using Oasis unless the loan is denied by Preferred Capital. If you use Oasis after you receive this email, you will be responsible for the loan yourself.

Furthermore, this communication is not to be shared with Brian Moonin, or any employee of Oasis or anyone that doesn't work for KNR.



**Brandy Brewer**

**Kisling, Nestico & Redick**

*Director of Operations*

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*Locations: Akron, Canton, Cleveland, Cincinnati, Columbus, Dayton, Toledo & Youngstown*



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**From:** Brandy Brewer <brandy@knrlegal.com>  
**Sent:** Tuesday, February 3, 2015 1:10 PM  
**To:** Staff  
**Subject:** Legal Funding Companies

**Importance:** High

Please be sure to offer two different companies to your clients, only if they request a loan. We will be working with Oasis and Preferred Capital. Our new Oasis rep's name is Kelly and we will also be working with her assistant Orlando. Please use email as your primary communication and be sure to email both of them: [kelly@oasislegal.com](mailto:kelly@oasislegal.com) and [oherrera@oasislegal.com](mailto:oherrera@oasislegal.com).

PH: 847-521-4438 Orlando  
847-521-4428 Kelly

Please remember this is a business relationship, not a friendship.



Brandy Brewer  
Kisling, Nestico & Redick  
Director of Operations  
3412 W. Market St., Akron, Ohio 44333  
Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland,  
Cincinnati, Columbus, Dayton, Toledo &  
Youngstown*



11/20/2017

RE: Legal Funding Companies

**RE: Legal Funding Companies**

Joel Moore

**Sent:** Tuesday, February 03, 2015 1:14 PM**To:** Brandy Brewer

Brandy,

Just as a point of clarification, your prior email of Jan 28 said that we are not to offer Oasis unless the loan is first denied by Preferred Capital. Am I right in understanding that nothing in this email changes that? Just want to make sure.

Joel

---

**From:** Brandy Brewer**Sent:** Tuesday, February 03, 2015 1:10 PM**To:** Staff**Subject:** Legal Funding Companies**Importance:** High

Please be sure to offer two different companies to your clients, only if they request a loan. We will be working with Oasis and Preferred Capital. Our new Oasis rep's name is Kelly and we will also be working with her assistant Orlando. Please use email as your primary communication and be sure to email both of them: [kelly@oasislegal.com](mailto:kelly@oasislegal.com) and [oherrera@oasislegal.com](mailto:oherrera@oasislegal.com).

PH: 847-521-4438 Orlando

847-521-4428 Kelly

Please remember this is a business relationship, not a friendship.



Brandy Brewer

Kisling, Nestico &amp; Redick

Director of Operations

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KNR03393

11/20/2017

RE: Legal Funding Companies

**RE: Legal Funding Companies**

Brandy Brewer

Sent: Tuesday, February 03, 2015 1:40 PM

To: Staff

Just to clarify, we are back to working with both lending companies. For new loans, please offer BOTH. If they already have a loan with one, then have them call that company just as you normally would.

On a side note, Preferred Capital charges lower ongoing interest on loans.

Additionally, please do not contact Brian Moonin.



Brandy Brewer

Kisling, Nestico & Redick

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From: Brandy Brewer

Sent: Tuesday, February 03, 2015 1:10 PM

To: Staff

Subject: Legal Funding Companies

Importance: High

Please be sure to offer two different companies to your clients, only if they request a loan. We will be working with Oasis and Preferred Capital. Our new Oasis rep's name is Kelly and we will also be working with her assistant Orlando. Please use email as your primary communication and be sure to email both of them: [kelly@oasislegal.com](mailto:kelly@oasislegal.com) and [oherrera@oasislegal.com](mailto:oherrera@oasislegal.com).

PH: 847-521-4438 Orlando  
847-521-4428 Kelly

Please remember this is a business relationship, not a friendship.



Brandy Brewer

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KNR03392

From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: Intakes  
 Date: February 13, 2015 at 12:02 PM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com



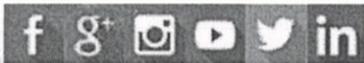
Please make sure if you refer a case to the chiro that you are scheduling the chiro appointment.



**Brandy Brewer**

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 Director of Operations  
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*Locations: Akron, Canton, Cleveland,  
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 Youngstown*



Wednesday, May 13, 2015 at 11:10:53 PM Eastern Daylight Time

**Subject:** Assistants

**Date:** Monday, February 23, 2015 at 4:56:21 PM Eastern Standard Time

**From:** Holly Tusko

**To:** Prelit Group

**CC:** Intake, Brandy Brewer, Jenna Wiley

**Priority:** High

Please see the below with our revised list of assistants. Please also be sure to see where you can locate your PR spreadsheet as well as what your intake assistant does for you. This is very black and white as to their responsibility. Your requests will be completed within 48 hours and your PR spreadsheets will be maintained daily.

Munder: Please assist everyone with getting spreadsheets in their names and getting them up to speed.

See me with questions.

### PARALEGAL ASSISTANTS & PR DAILY FOLLOW UP/RECORD REQUESTS

Updated 2/23/15

Assistant	TEAM	Department	Office
Munder	Courtney / Josh	Pre-lit	Akron
Munder	Lorene / Tom	Pre-lit	Ytown
Munder	Matt / Any attorney	Pre-lit	Akron
Munder	Nikki / Devin	Pre-lit	Akron

Neva	Rachel / Anthony	Pre-lit	Akron
Neva	Katia / Corey	Pre-lit	Columbus
Neva	Taylor / Anthony H	Pre-lit	Columbus

Jess	Lindsay / Brian	Pre-lit	Columbus
Jess	Marti / Robert	Pre-lit	Akron
Jess	Jackie / Jason	Pre-lit	Akron
Jess	Abshir / Any attorney	Pre-lit	Columbus

Kaitlin	Heather / Paul	Pre-lit	Columbus
Kaitlin	Paige / Ken	Pre-lit	Akron
Kaitlin	Bre / Rob H	Pre-lit	Akron
Kaitlin	Lisa / Amanda	Pre-lit	Columbus

Brittany	Kim H / Kim L	Lit	Akron
Brittany	Katie / Kristen	Lit	Akron
Brittany	Brooke / Chris C	Lit	Akron
Brittany	Bobbie / Mark	Lit	Akron
Brittany	Any paralegal / Chris V	Lit	Akron
Brittany	Becky / John	Lit	Akron
Brittany	Kim M / Keith	Lit	Akron

*Directions to find the PR follow up reports spreadsheet:*

Go to the "S Drive" / Police Report-Daily Follow up

#### INTAKE:

- 1.) Every Morning you are to pull the new cases for each of your paralegals
- 2.) Enter the name of our client/DOI/Date Opened/Status of the report
- 3.) The note MUST include when the report was saved to S-Drive and/or ANY status updates

NOTE: These need to be 100% caught up daily

#### ASSISTANT:

All Medical Record and Billing Requests

PR follow ups (please see instructions on how to locate your spreadsheet above)

\*Intake will NOT be adding PR info once the file is in your hands



*Holly Tusko*

Kisling, Nestico & Redick

Intake Manager

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Youngstown



---

**From:** Sarah Knoch <sknoch@knrlegal.com>  
**Sent:** Friday, February 27, 2015 5:16 PM  
**To:** [REDACTED]  
**Cc:** Brandy Brewer  
**Subject:** ASC Clients

Please make sure [REDACTED] goes to ASC.



Sarah Knoch  
 Kisling, Nestico & Redick  
 Executive Assistant to Rob Nestico  
 3412 W. Market St., Akron, Ohio 44333  
 Main: 330-869-9007 | Fax: 330-869-9008 | Outside Ohio: 800-978-9007

*Locations: Akron, Canton, Cleveland,  
 Cincinnati, Columbus, Dayton, Toledo &  
 Youngstown*



From: **Brandy Brewer** brandy@knrlegal.com  
 Subject: Chiro Referrals  
 Date: March 4, 2015 at 11:41 AM  
 To: Prelit Attorney PrelitAttorney@knrlegal.com

BB

Akron ASC  
 Canton CIC  
 Cincinnati Cinci Spine & Rehab  
 Cbus T&C  
 Toledo Timber Spine  
 Ytown Ytown Chiro  
 Cle Xcell, DSC NorthCoast

We need to get as many cases to DSC as possible!!!



**Brandy Brewer**

**Kisling, Nestico & Redick**

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 Youngstown*



From: Brandy Brewer brandy@knrlegal.com

Subject: Detroit Shoreway

Date: March 13, 2015 at 11:45 AM

To: Joshua Angelotta jangelotta@knrlegal.com, Jason St. George jstgeorge@knrlegal.com, Ken Zerrusen zerrusen@knrlegal.com, Anthony Polizzi apolizzi@knrlegal.com, Rob Horton rhorton@knrlegal.com

BB

We need to get as many to ASC as we can, within reason. He is about 25 minutes from Shaker Boulevard and we send way more to Shaker.

Thanks



**Brandy Brewer**

Kisling, Nestico & Redick

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7/20/2017

Client Needs Called....

**Client Needs Called....**

Brandy Brewer

**Sent:** Thursday, May 07, 2015 3:34 PM**To:** Mark Lindsey; Bobbie Dubecky**Cc:** Kevin Thompson

Rob Horton sent me the below message:

Somebody needs to at least call member Williams (mark or bobbie), and give her info, or she is going to fire you guys.

Sent from my iPhone

**KNR00565**

7/20/2017

RE: Client Needs Called....

**RE: Client Needs Called....**

Kevin Thompson

Sent: Thursday, May 07, 2015 3:40 PM

To: Brandy Brewer; Mark Lindsey; Bobbie Dubecky

On it.

-----Original Message-----

From: Brandy Brewer

Sent: Thursday, May 07, 2015 3:34 PM

To: Mark Lindsey; Bobbie Dubecky

Cc: Kevin Thompson

Subject: Client Needs Called....

Rob Horton sent me the below message:

Somebody needs to at least call member Williams (mark or bobbie), and give her info, or she is going to fire you guys.

Sent from my iPhone

KNR00564

7/20/2017

RE: Client Needs Called....

**RE: Client Needs Called....**

Mark Lindsey

Sent: Thursday, May 07, 2015 4:05 PM

To: Kevin Thompson; Brandy Brewer; Bobbie Dubecky

I spoke with her, she is fine

Mark C. Lindsey

Kisling, Nestico &amp; Redick

Attorney

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-----Original Message-----

From: Kevin Thompson

Sent: Thursday, May 07, 2015 3:40 PM

To: Brandy Brewer; Mark Lindsey; Bobbie Dubecky

Subject: RE: Client Needs Called....

On it.

-----Original Message-----

From: Brandy Brewer

Sent: Thursday, May 07, 2015 3:34 PM

To: Mark Lindsey; Bobbie Dubecky

Cc: Kevin Thompson

Subject: Client Needs Called....

Rob Horton sent me the below message:

Somebody needs to at least call member Williams (mark or bobbie), and give her info, or she is going to fire you guys.

Sent from my iPhone

KNR00563



**Bobbie Dubecky**

---

**From:** Bobbie Dubecky  
**Sent:** Wednesday, January 18, 2017 4:41 PM  
**To:** John Reagan; Brandy Brewer  
**Subject:** Matt Johnson

---

This is a file that was marked dormant b/c the client fired us and hired someone else. We put an attorney lien on the file, and in 2015 we received the cost check, which was short and no fees. Not sure what happened from there, but I am pretty sure we can close the file. Not sure what I am supposed to do with this one, please advise.

Thanks,  
Bobbie